

Unlock Opportunities Key Questions to Ask

Leverage Flexential services to modernize and optimize your customers' cloud environments and help them on their IT journey.

Meet your customers where they are



**Customer is already
in the public cloud**

Key questions to ask:

- Are you satisfied with your current cloud spend?
- Do you feel in control of your cloud costs?
- Do you have full visibility into your total cloud spend, and is it staying within budget?

Tools: [FinOps Assessment](#)



How it helps:

- Evaluates the customer's current public cloud spending
- Identifies cost optimization opportunities to improve efficiency
- Aims to deliver guaranteed monthly cost savings

Outcomes:

Drive savings through **Public Cloud Cost Optimization**, unlocking opportunities for future **DevOps for Public Cloud Management**.

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Key talking points

- **Meet the customer where they are:** The Flexential approach is tailored to their existing infrastructure and cloud maturity
- **Focus on value:** Emphasize cost savings, improved efficiency, and enhanced business continuity
- **Leverage data-driven insights:** Live Optics provides concrete data to support our recommendations
- **Drive results:** Offer customers a clear, structured path to cloud adoption and management

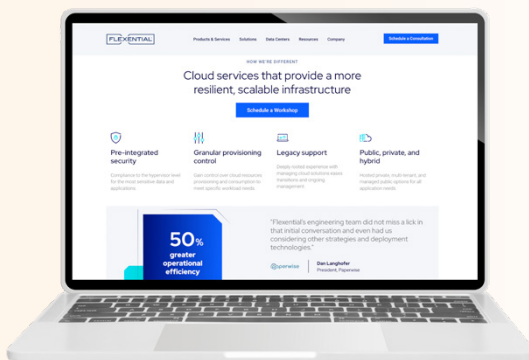


Customer lacks adequate cyber resiliency

Key questions to ask:

- How confident are you that your business is protected from downtime during a cyber incident?
(*Very confident, somewhat confident, unsure*)
- How confident are you that your DR runbook is up to date?
(*Very confident, somewhat confident, unsure*)
- Have you done a DR test in the last 6 months, and was it successful?

Tool: [Fast-Track DR Assessment \(powered by Live Optics\)](#)



How it helps:

- Evaluates the customer's current disaster recovery strategy and identifies gaps
- Identifies a cyber-resiliency strategy tailored to achieve key business objectives around application availability
- Delivers a custom cyber-resilience program for continuous protection

Outcome:

A roadmap to **Disaster Recovery Program Management** and ongoing DR Management. This ensures compliance for the customer and reduces downtime/costs.

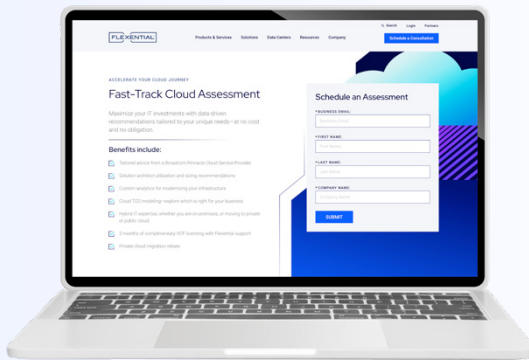


Customer with an existing private cloud

Key questions to ask:

- Do you have an upcoming VMware renewal, and are you looking for a way to optimize (save)?
- Do you need to refresh your hardware?
- Do you have workloads that won't work in the public cloud?

Tool: [Fast-Track Cloud Assessment \(powered by Live Optics\)](#)



How it helps:

- Analyzes the customer's private cloud environment to identify efficiencies
- Provides a cost comparison for re-platforming to a public cloud environment
- Demonstrates the ROI of migrating to the cloud with real-world data

Outcome:

Clear recommendations for optimization and **cost-effective cloud migration**.

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Next steps

- 1. Identify** which of these three scenarios best describes your customer's current state
- 2. Engage** your [Regional Partner Manager](#) to strategize how Flexential can support your customer engagement
- 3. Schedule** a joint meeting with the customer and a Flexential Cloud Sales Specialist