

October 27, 2023

Flexential
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Based upon the procedures performed by an Authorized External Assessor which indicated that there were no material changes to the control environment that would result in Flexential ("the Organization") no longer meeting certification criteria of the HITRUST Risk-based, 2-year (r2) certification, the following platforms, facilities, and supporting infrastructure of the Organization ("Scope") continue to meet the HITRUST CSF® v9.3 Risk-based, 2-year (r2) certification criteria:

Platforms:

- Database Management System residing at Allentown, Amsterdam (Equinix), Atlanta Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Cottonwood, and Seattle (The Westin Building)
- Flexential Xperience Platform™ or FXPTM residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas -Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City-Cottonwood, and Seattle (The Westin Building)
- Hypervisors residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Downtown, and Seattle (The Westin Building)
- Linux virtual servers residing at Allentown, Amsterdam (Equinix), Atlanta -Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver -Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Downtown, and Seattle (The Westin Building)
- Windows virtual servers residing at Allentown, Amsterdam (Equinix), Atlanta -Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver -Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Downtown, and Seattle (The Westin Building)

Facilities:

- Seattle (The Westin Building) (Data Center) managed by The Westin Building located in Seattle, WA, United States of America
- Amsterdam (Equinix) (Data Center) managed by Equinix located in Amsterdam, Netherlands
- Philadelphia - Collegeville (Data Center) located in Collegeville, PA, United States of America
- Allentown (Data Center) located in Allentown, PA, United States of America
- Salt Lake City - Millcreek (Data Center) located in Murray, UT, United States of America
- Salt Lake City - South Valley (Data Center) located in West Jordan, UT, United States of America
- Salt Lake City - Fair Park (Data Center) located in Salt Lake City, UT, United States of America
- Salt Lake City - Cottonwood (Data Center) located in Salt Lake City, UT, United States of America
- Salt Lake City - Downtown (Data Center) located in Salt Lake City, UT, United States of America
- Salt Lake City - Lindon (Data Center) located in Lindon, UT, United States of America
- Dallas - Plano (Data Center) located in Plano, TX, United States of America
- Dallas - Richardson (Data Center) located in Richardson, TX, United States of America
- Dallas - Downtown (Data Center) located in Dallas, TX, United States of America
- Portland - Hillsboro 3 (Data Center) located in Hillsboro, OR, United States of America
- Portland - Hillsboro 2 (Data Center) located in Hillsboro, OR, United States of America
- Portland - Hillsboro 1 (Data Center) located in Hillsboro, OR, United States of America
- Las Vegas - North (Data Center) located in North Las Vegas, NV, United States of America
- Las Vegas - Downtown 2 (Data Center) located in Las Vegas, NV, United States of America
- Las Vegas - Downtown 1 (Data Center) located in Las Vegas, NV, United States of America
- Minneapolis - Chaska (Data Center) located in Chaska, MN, United States of America
- Denver - Englewood (Data Center) located in Englewood, CO, United States of America
- Denver - Centennial (Data Center) located in Centennial, CO, United States of America
- Denver - Aurora (Data Center) located in Aurora, CO, United States of America

- Denver - Downtown (Data Center) located in Denver, CO, United States of America
- Phoenix - Deer Valley (Data Center) located in Phoenix, AZ, United States of America
- Richmond (Data Center) located in Richmond, VA, United States of America
- Raleigh (Data Center) located in Morrisville, NC, United States of America
- Nashville - Franklin (Data Center) located in Franklin, TN, United States of America
- Nashville - Cool Springs (Data Center) located in Franklin, TN, United States of America
- Nashville - Brentwood (Data Center) located in Brentwood, TN, United States of America
- Louisville - East (Data Center) located in Louisville, KY, United States of America
- Louisville - Downtown (Data Center) located in Louisville, KY, United States of America
- Tampa - North (Data Center) located in Tampa, FL, United States of America
- Tampa - West (Data Center) located in Tampa, FL, United States of America
- Fort Lauderdale (Data Center) located in Fort Lauderdale, FL, United States of America
- Jacksonville (Data Center) located in Jacksonville, FL, United States of America
- Cincinnati (Data Center) located in West Chester Township, OH, United States of America
- Charlotte - North (Data Center) located in Charlotte, NC, United States of America
- Charlotte - South (Data Center) located in Charlotte, NC, United States of America
- Atlanta - Alpharetta (Data Center) located in Alpharetta, GA, United States of America
- Atlanta - Norcross (Data Center) located in Norcross,, GA, United States of America
- Amazon Web Services (AWS) (Data Center) managed by Amazon Web Services
- (AWS) located in WA, PA, UT, TX, OR, MN, CO, TN. KY, NC, GA, United States of America

The initial certification was awarded to the Organization on 10/28/2022 and is valid for a period of two years assuming the following occurs:

- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs).
- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment.
- Either no significant changes in the business or security policies, practices, controls and processes have occurred that might impact its ability to continue to meet the respective HITRUST Assurance Program criteria, or—where there were changes—procedures performed by the external assessor indicate the Organization's control environment



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continues to meet the criteria against which the Organization was initially assessed.

Based upon the work performed by the Organization's external assessor, HITRUST is of the opinion that the requirements of the HITRUST v9.3 Risk-based, 2-year (r2) certification continue to be met.

Additional information on the HITRUST Assurance Program can be found at the HITRUST website at <https://hitrustalliance.net>.

A stylized, handwritten signature of the word "HITRUST" in dark blue ink.

HITRUST