Richardson data center

Our Dallas - Richardson data center features a data center footprint exceeding 100,000 square feet as well as state-of-the-art, 2(N+1) UPS power equipment and a powerful, highly efficient N+1 cooling system.

We offer premium connectivity, including an industry-leading 100 gigabit network backbone -- scalable to 400 Gbps, carrier hotel connectivity, Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

No matter what your data center goals are, you can rely on the proven expertise of our on-site engineers and service staff. To us, your technology is personal. We believe the best infrastructure solutions aren’t about infrastructure, they’re about people. We listen not only to answer but also to understand. And we are committed to upholding not only the highest standards for colocation but also the highest level of service.

Quick facts
• 100,807-square-foot data center footprint
• 3.75 MW critical load UPS capacity; 2(N + 1) UPS redundancy
• N+1 cooling redundancy
• 100% SLA on power
• 4-zone security access

Additional features
• Cloud node on-site
• Migration and capacity planning
• Meeting room and dedicated work areas for customer use
• Office lease space available
• Remote hands support available
• Business continuity and disaster recovery services, solutions and support available
• Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
• Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available
### Facility specifications

<table>
<thead>
<tr>
<th>Power &amp; cooling</th>
<th>24/7 Security</th>
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<tbody>
<tr>
<td>• 2(N +1) UPS redundancy</td>
<td>• Physical environment, power delivery, generator and diesel fuel infrastructure monitoring</td>
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<tr>
<td>• 3.75 MW critical load UPS capacity</td>
<td>• Round-the-clock security and technical staff</td>
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<td>• 240 W/SF power density</td>
<td>• Dual-factor authentication access</td>
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<tr>
<td>• N + 1 cooling redundancy</td>
<td>• Biometric scanners</td>
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<td>• Hot/cold aisle configuration</td>
<td>• 4-zone security access</td>
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<tr>
<td>• 100% power SLA</td>
<td>• Monitored security cameras and intercom system</td>
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<td>• 1.4 PUE rating</td>
<td>• Cage cameras available</td>
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### Compliance

- HITRUST CSF compliant site
- PCI DSS compliant site
- Annual, independent audits for SOC 1 Tier Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR: SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

### Connectivity

- 100Gbps redundant network backbone
- Physically redundant access and path to every Flexential building
- Logical MPLS overlay for flexible transport and automatic path failover
- Nationwide IP transit blend using 3 Tier I ISPs peered in 9 diverse metro areas
- Automated and portal-driven cross-connection
- IP bandwidth and transit services ranging from 10Mbps to 40Gbps with volumetric DDoS protection
- Flexible transport solutions including Data Center Interconnect (P2P pseudowire) and Interconnection Mesh (E-LAN)
- Platform-enabled virtual connections to leading public clouds with Cloud Fabric

### 24/7 Security

- Physical environment, power delivery, generator and diesel fuel infrastructure monitoring
- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 4-zone security access
- Monitored security cameras and intercom system
- Cage cameras available