

October 28, 2022

Flexential
600 Forest Point Circle
Suite 100
Charlotte, North Carolina 28273

Based upon representation from management as to the accuracy and completeness of information provided, the procedures performed by an Authorized External Assessor to validate such information, and HITRUST's independent confirmation that the work was performed in accordance with the HITRUST[®] Assurance Program requirements, the following platforms, facilities, and supporting infrastructure of the Organization ("Scope") meet the HITRUST CSF[®] v9.3 Risk-based, 2-year (r2) certification criteria:

Platforms:

- Database Management System residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Cottonwood, and Seattle (The Westin Building)
- Flexential Xperience PlatformTM or FXPTM residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Cottonwood, and Seattle (The Westin Building)
- Hypervisors residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Downtown, and Seattle (The Westin Building)
- Linux virtual servers residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Downtown, and Seattle (The Westin Building)
- Windows virtual servers residing at Allentown, Amsterdam (Equinix), Atlanta - Alpharetta, Atlanta - Norcross, Charlotte - South, Dallas - Richardson, Denver - Centennial, Denver - Englewood, Louisville - Downtown, Minneapolis - Chaska, Nashville - Cool Springs, Portland - Hillsboro 2, Salt Lake City - Downtown, and Seattle (The Westin Building)

Facilities:

- Seattle (The Westin Building) (Data Center) managed by The Westin Building located in Seattle, WA, United States of America
- Amsterdam (Equinix) (Data Center) managed by Equinix located in Amsterdam, Netherlands
- Philadelphia - Collegeville (Data Center) located in Collegeville, PA, United States of America
- Allentown (Data Center) located in Allentown, PA, United States of America
- Salt Lake City - Millcreek (Data Center) located in Murray, UT, United States of America
- Salt Lake City - South Valley (Data Center) located in West Jordan, UT, United States of America
- Salt Lake City - Fair Park (Data Center) located in Salt Lake City, UT, United States of America
- Salt Lake City - Cottonwood (Data Center) located in Salt Lake City, UT, United States of America
- Salt Lake City - Downtown (Data Center) located in Salt Lake City, UT, United States of America
- Salt Lake City - Lindon (Data Center) located in Lindon, UT, United States of America
- Dallas - Plano (Data Center) located in Plano, TX, United States of America
- Dallas - Richardson (Data Center) located in Richardson, TX, United States of America
- Dallas - Downtown (Data Center) located in Dallas, TX, United States of America
- Portland - Hillsboro 3 (Data Center) located in Hillsboro, OR, United States of America
- Portland - Hillsboro 2 (Data Center) located in Hillsboro, OR, United States of America
- Portland - Hillsboro 1 (Data Center) located in Hillsboro, OR, United States of America
- Las Vegas - North (Data Center) located in North Las Vegas, NV, United States of America
- Las Vegas - Downtown 2 (Data Center) located in Las Vegas, NV, United States of America
- Las Vegas - Downtown 1 (Data Center) located in Las Vegas, NV, United States of America
- Minneapolis - Chaska (Data Center) located in Chaska, MN, United States of America
- Denver - Englewood (Data Center) located in Englewood, CO, United States of America

- Denver - Centennial (Data Center) located in Centennial, CO, United States of America
- Denver - Aurora (Data Center) located in Aurora, CO, United States of America
- Denver - Downtown (Data Center) located in Denver, CO, United States of America
- Phoenix - Deer Valley (Data Center) located in Phoenix, AZ, United States of America
- Richmond (Data Center) located in Richmond, VA, United States of America
- Raleigh (Data Center) located in Morrisville, NC, United States of America
- Nashville - Franklin (Data Center) located in Franklin, TN, United States of America
- Nashville - Cool Springs (Data Center) located in Franklin, TN, United States of America
- Nashville - Brentwood (Data Center) located in Brentwood, TN, United States of America
- Louisville - East (Data Center) located in Louisville, KY, United States of America
- Louisville - Downtown (Data Center) located in Louisville, KY, United States of America
- Tampa - North (Data Center) located in Tampa, FL, United States of America
- Tampa - West (Data Center) located in Tampa, FL, United States of America
- Fort Lauderdale (Data Center) located in Fort Lauderdale, FL, United States of America
- Jacksonville (Data Center) located in Jacksonville, FL, United States of America
- Cincinnati (Data Center) located in West Chester Township, OH, United States of America
- Charlotte - North (Data Center) located in Charlotte, NC, United States of America
- Charlotte - South (Data Center) located in Charlotte, NC, United States of America
- Atlanta - Alpharetta (Data Center) located in Alpharetta, GA, United States of America
- Atlanta - Norcross (Data Center) located in Norcross,, GA, United States of America
- Amazon Web Services (AWS) (Data Center) managed by Amazon Web Services (AWS) located in WA, PA, UT, TX, OR, MN, CO, TN. KY, NC, GA, United States of America

The certification is valid for a period of two years assuming the following occurs. If any of these criteria are not met, HITRUST will perform an investigation to determine ongoing validity of the certification and reserves the right to revoke the Organization's certification.

- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs),
- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment,



6175 Main Street
Suite 400
Frisco, TX 75034

- No significant changes in the business or security policies, practices, controls, and processes have occurred that might impact its ability to meet the HITRUST Risk-based, 2-year (r2) certification criteria, and
- Timely completion of the HITRUST Interim Assessment for r2 Certification as defined in the HITRUST Assurance Program Requirements.

HITRUST has developed the HITRUST CSF, a certifiable framework that provides organizations with the needed structure, detail and clarity relating to information protection. With input from leading organizations, HITRUST identified a subset of the HITRUST CSF controls that an organization must meet to be HITRUST Risk-based, 2-year (r2) Certified. For certain HITRUST CSF controls that were not being met, the Organization developed a CAP that outlined its plans for meeting such controls.

HITRUST performed a quality assurance review to ensure that the control maturity scores were consistent with the results of testing performed by the Authorized External Assessor. Users of this letter can refer to the document [Leveraging HITRUST Assessment Reports: A Guide for New Users](#) for questions on interpreting this letter and can contact HITRUST customer support at support@hitrustalliance.net. Users of this letter are assumed to be familiar with and understand the services provided by the organization listed above, and what specific services are being used by the user organization.

A version of this letter with a more detailed scope description has also been issued by HITRUST which can also be requested from the organization listed above directly. A full HITRUST Validated Assessment Report has also been issued by HITRUST which can also be requested from the organization listed above directly. Additional information on the HITRUST Assurance Program can be found at the HITRUST website at <https://hitrustalliance.net>.

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