



**Flexential Founded**  
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# Louisville - East Data Center

Our Louisville - East data center spans more than 33,500 square feet and features 2N power redundancy and N+1 cooling redundancy.

Security and compliance support are part of the package. Our physical security features include, among others: 4-zone security access, biometric scanners and monitored security cameras and intercom systems. The site is compliant with several industry and regulatory standards. We are among a select few in the industry that can provide a certified, protected environment to support compliance with PCI DSS.

The best feature of our data center is the people who are on-site 24/7 to protect, monitor and support your infrastructure. Our local engineers and service staff are proven experts in managing and optimizing infrastructure, and we treat your environment as if it was our own. Our IT infrastructure solutions have one thing in common: a deeply ingrained "customer-first" culture. It means no matter what we're providing - from colocation to cloud - we put the customer at the top of our org chart and empower all employees to provide the highest standards of service.

## Quick Facts

- 35,588-square-foot data center footprint
- 1.46 MW critical load UPS capacity; 2N UPS redundancy
- N+1 cooling redundancy
- 100% SLA on power, network and bandwidth
- 4-zone security access

## Additional Features

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- Office lease space available
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

## Facility specifications

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### Power & Cooling

- 2N UPS redundancy
- 1.46 MW critical load UPS capacity
- 150 W/SF power density
- N + 1 cooling redundancy
- Hot/cold aisle configuration
- 100% power SLA
- 2.1 PUE rating

### Compliance

- PCI DDS compliant site
- Annual, independent audits for SOC 1 Tier Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR: SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

### 24/7 Security

- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 4-zone security access
- Monitored security cameras and intercom system
- Cage cameras available

### Connectivity

- 3 Tb total network capacity
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection

## Flexential Solutions Portfolio

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Colocation



Connectivity



Cloud



Disaster Recovery



Managed Services



Professional Services