FLEXENTIAL®

FXP Simplified Hybrid IT

Monitoring and Management

Flexential Xperience Platform (FXP) provides a seamless and unparalleled digital customer experience to view, monitor and optimize your hybrid IT environment in real time.
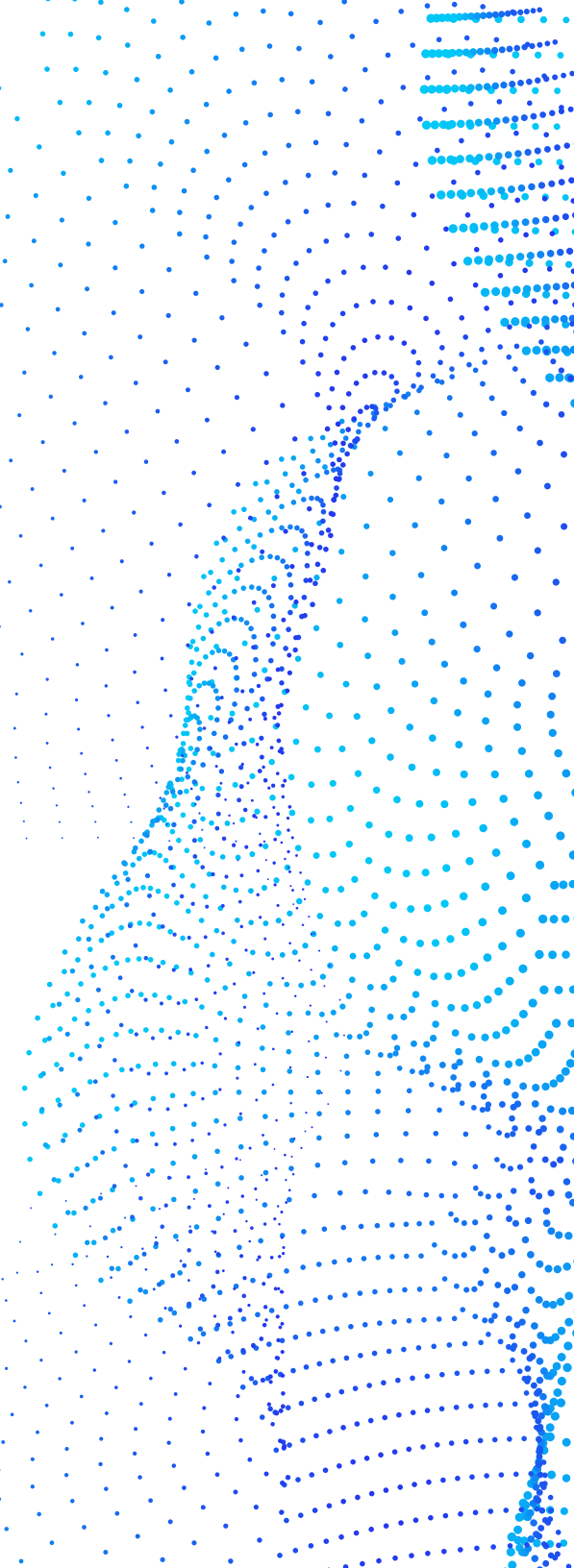
Monitoring your IT environment is essential to maintain business continuity and avoid negative impacts on the customer experience.

It's essential to the business for IT systems to work flawlessly. However, it is not easy for IT teams to continually monitor, manage, and maintain a distributed, hybrid IT environment.

Often, IT professionals must monitor several tools and run disjointed reports to have a complete picture of their environment. It's time-consuming, and it requires a set of skills that many organizations don't have in-house.

The Flexential Xperience Platform is a purpose-built tool to provide customers with a holistic view of their IT environment, simplifying their monitoring and management and ensuring that the business runs seamlessly.

The platform was designed with customers' requirements in mind to provide a better user experience. The ever-growing set of capabilities available on the platform helps users to be more agile and proactive when managing their Flexential IT environment.

Unified

Improve control and efficiency of your entire hybrid IT environment with Flexential by monitoring and managing it in one unified platform.

Easy-to-Use

Easily visualize and manage your colocation and cloud deployments, purchase additional services, control users' access, and pay invoices remotely.

Secure

Safely manage and control your digital and physical environment with a multi-layered security approach that safeguards data and adheres to the highest industry standards.
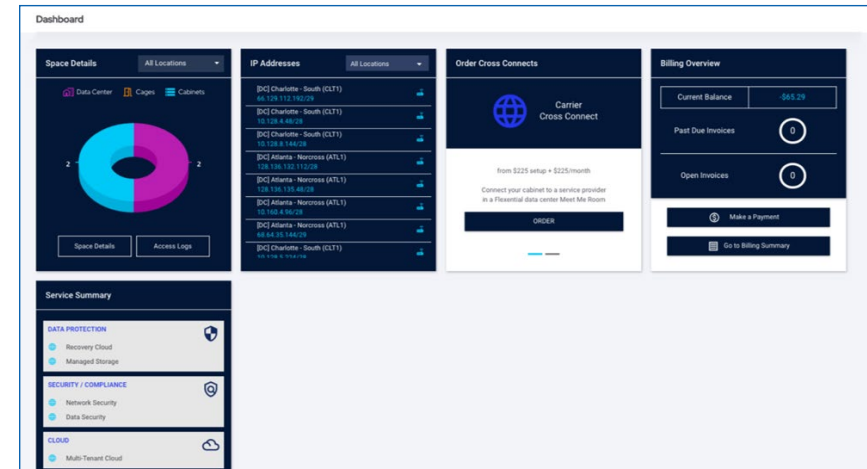
NO. 1

Manage Colocation and Cloud from a Single Pane of Glass

FXP provides on-demand visibility of your entire Flexential environment. You can visualize and manage in real time the performance of your data centers and cloud deployments including, colocation sites, FlexCloud, DRaaS and BaaS environments.
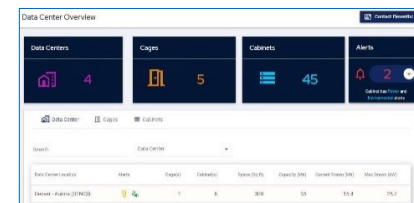
In addition, you can monitor and manage space details, power, connectivity usage and performance, and even request and order services and manage your invoices.

The intuitive FXP dashboard provides a holistic visualization and continuous monitoring of the Flexential IT infrastructure and partners ecosystem in one unified environment.
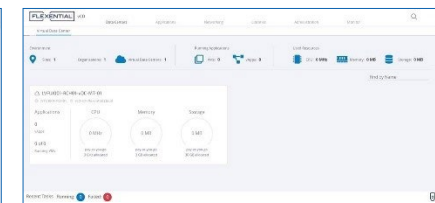
The simplified experience delivers speed and agility while improving control and efficiency for your Flexential hybrid IT monitoring.
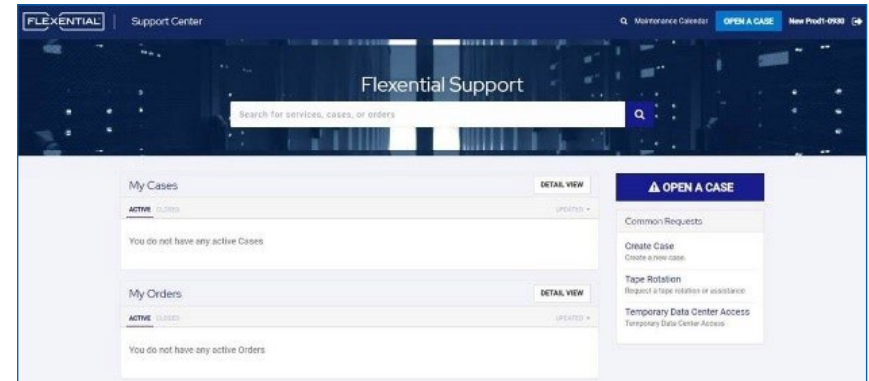

Dashboard Overview

Data Center Visualization

FlexCloud Visualization

NO. 2

Access Customer Support 24/7

Manage service incidents and service requests 24/7/365 through a self-service, centralized and automated system. FXP leverages the ServiceNow platform through a seamless integration that allows our customers to take advantage of all the resources the platform offers to quickly solve incidents and keep track of service requests.
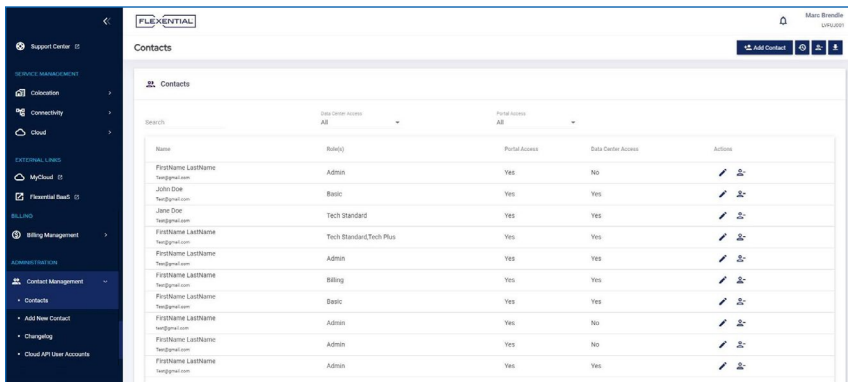

Customer Support Visualization

User Access Panel Control

NO. 3

Control Users' Access

Efficiently provide oversight and control users' access to physical and virtual environments within Flexential.

With FXP, administrators can easily grant and revoke site access and customize user permissions. Users can then customize their individual settings.
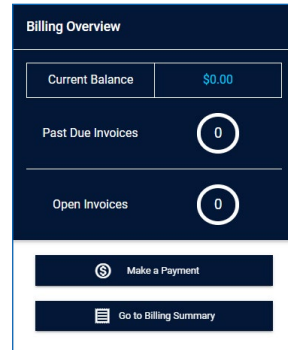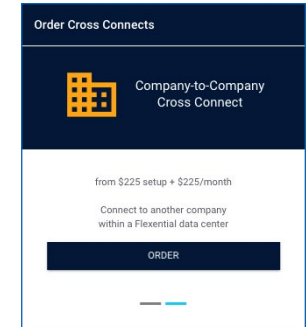
Easily Manage Invoices

Keep your costs on track by easily managing your invoices and making payments.

Order Services

Save time and deploy faster by ordering cross connects.

Monitoring Your Hybrid IT Environment Doesn't Need to be Complex

Flexential Xperience Platform (FXP) is a secure, digital solution that empowers Flexential customers to manage their colocation and cloud environments in a single interface. Flexential also provides early detection capabilities, the ability to initiate failover procedures, schedule backups, manage bills, analyze usage, order additional services, generate reports, and access support and documentation 24x7—all to provide your business with peace of mind.

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