

# Flexential Colorado Tour Guide

Empowering Your IT Journey

# Flexible Essential



### Solve complex infrastructure requirements with colocation and cloud solutions tailored to meet your evolving needs.

The intricacy and cost associated with integrating, managing and protecting legacy applications, on-prem and cloud-based environments can be overwhelming. Flexential's consultative approach goes beyond four walls to address your specific demands by tailoring our comprehensive colocation, cloud and data protection portfolio to deliver optimal, long-term performance for your critical applications. ESTABLISHED: 1999

Broad Reach & Capabilities

100 Gbps Network Backbone

**3+ Million** Sq. ft Footprint

**175 MW** Critical Load UPS Capacity

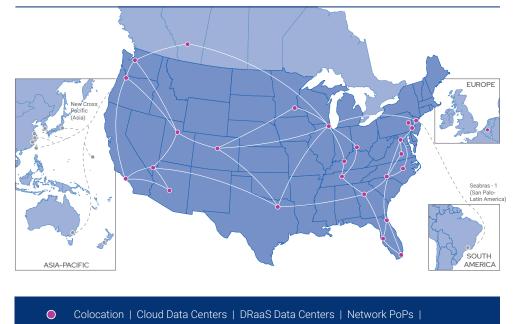
200+ Carriers

20 Data Center Markets

**40** Data Centers

25 National Peering Points

# Highly Connected, National Platform



Cloud On Ramps —— Network Backbone - - - Subsea Cables

For an interactive map of our data centers, cloud regions, DRaaS regions, PoPs and cloud on ramps go to <u>flexential.com</u>

# Industry & Regulatory Compliance Expertise













### Beyond Four Walls

# Why Flexential?

With 40 data centers across 20 markets, Flexential's consultative approach to solving the toughest IT challenges reaches beyond four walls with a highly connected, national platform of colocation and cloud solutions.

### End-to-End Data Center Solutions Portfolio

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### COLOCATION

Benefit from secure, highly efficient data centers offering high-density power capabilities and geographic proximity for the utmost control of distributed architectures.



### CONNECTIVITY

Access hundreds of carriers, hyperscale cloud providers and hybrid IT networks as well as the 100 Gbps FlexAnywhere<sup>™</sup> network backbone to enable your interconnection needs.



### MANAGED SERVICES

Outsource critical aspects of your infrastructure from applications to networks and security so your IT staff has time to focus on core business initiatives.



### CLOUD

Solve complex hybrid IT challenges and support long-term business growth by implementing private, public and hybrid cloud solutions.

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### **DISASTER RECOVERY**

Protect your data, applications and infrastructure from disruptions using disaster recovery solutions as unique as your business requirements.

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### PROFESSIONAL SERVICES

Accelerate your IT journey through consultative, end-to-end engagements that address the most complex infrastructure, security and compliance challenges.

### You're in Good Company \_

FRONTIER

📥 Centura Health.

AutoNation Watch Customer Story HITACHI Inspire the Next



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# Denver - Downtown Data Center

Our Denver - Downtown data center is equipped to provide superior support for your IT transformation journey. It offers 2N UPS redundancy and a 100% service level agreement on power.

If you are in the healthcare industry or if you process credit card payments online, we are here to help secure, manage and maintain compliance. The Denver - Downtown data center is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS.

The best feature of our data center is the people who are on-site 24/7 to protect, monitor and support your infrastructure. Our local engineers and service staff are proven experts in managing and optimizing infrastructure, and we treat your environment as if it was our own. Our IT infrastructure solutions have one thing in common: a deeply ingrained "customer-first" culture. It means no matter what we're providing - from colocation to cloud - we put the customer at the top of our org chart and empower all employees to provide the highest standards of service.

### Quick Facts \_

- 35,325-square-foot data center footprint
- 529 kW critical load UPS capacity; 2N UPS redundancy
- 100% SLA on power, network and bandwidth
- 4-zone security access

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- Office lease space available
- Remote hands support
   available
  - Business continuity and disaster recovery services, solutions and support available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

### Power & Cooling

- 2N UPS redundancy
- 529 kW critical load UPS capacity
- Accommodate up to 5 KW per cabinet
- Hot/cold aisle configuration
- 100% power SLA
- 2.0 PUE rating

### Compliance

- HITRUST CSF compliant site
- PCI DDS compliant site
- Annual, independent audits according to: EU-US Privacy Shield framework; SOC 1 Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR; SSAE 18
- HITRUST and PCI certification
   services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

### 24/7 Security

- Round-the-clock security and technical staff
- Dual-factor authentication access
- PIN verification system
- 4-zone security access
- Monitored security cameras and intercom system
- Cage cameras available

### Connectivity

- 3 Tb total network capacity
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection









Connectivity



Cloud



#### Disaster Recovery



### **Managed Services**





# Denver – Aurora **Data Center**

With a data center footprint exceeding 171,000 square feet, the Denver - Aurora data center offers ample colocation and connectivity services for any business. It is designed to power and cool even the most demanding environment, with fully redundant UPS power equipment and a redundant, energy-efficient cooling system.

This site is connected to our Denver cloud node as well as our network backbone with an industry-leading bandwidth of 100 gigabits per second, scalable to 400 Gbps. We are exceptionally equipped to support your IT transformation journey and deliver low latency and high capacity for your mission-critical applications. Rely on us for Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

If you are in the healthcare industry or if you process credit card payments online, we are here to help secure, manage and maintain compliance. The Denver - Aurora data center is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS.

### Quick Facts

- 171,289-square-foot data center footprint
- 6.75 MW critical load UPS capacity; N+1 UPS redundancy
- N+1 cooling redundancy
- 100% SLA on power, network and bandwidth
- 100 Gbps network backbone, scalable to 400 Gbps
- 4-zone security access

- Cloud node on-site
- Migration and capacity
   planning
- Meeting room and dedicated work areas for customer use
- Remote hands support
   available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

### Power & Cooling

- N+1 UPS redundancy
- 6.75 MW critical load UPS capacity
- 150 W/SF power density
- N+1 cooling redundancy
- Hot/cold aisle configuration
- 100% power SLA
- 1.4 PUE rating

### Compliance

- HITRUST CSF compliant site
- PCI DSS compliant site
- Annual, independent audits according to: EU-US Privacy Shield framework; SOC 1 Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR; SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

### 24/7 Security

- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 4-zone security access
- Monitored security cameras and intercom system
- Cage security cameras available

### Connectivity

- Carrier hotel connectivity
- 100 Gbps network backbone, scalable to 400 Gbps
- 3 Tb total network capacity
- Layer 2 access to 80 on-net carriers
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection
- 100% network and bandwidth uptime commitment



Flexential Solutions Portfolio





Connectivity



Cloud



#### **Disaster Recovery**



**Managed Services** 





# Denver - Centennial Data Center

Our Denver - Centennial data center is equipped to provide superior support for your IT transformation journey. With a data center footprint exceeding 43,000 square feet, this site offers ample colocation and connectivity services for any business.

The Denver - Centennial data center is connected to our network backbone with an industry-leading bandwidth of 100 gigabits per second, scalable to 400 Gbps. We are exceptionally equipped to deliver low latency and high capacity for your mission-critical applications. Rely on us for Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

This site is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS. We are among a select few in the industry that can provide a certified, protected environment to support compliance with these standards.

### Quick Facts

- 43,294-square-foot data center footprint
- 1.60 MW critical load UPS capacity; 2N UPS redundancy
- N+1 cooling redundancy
- 100% SLA on power, network and bandwidth
- 100 Gbps network backbone, scalable to 400 Gbps
- 4-zone security access

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- Office lease space available
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

### Power & Cooling

- 2N UPS redundancy
- 1.60 MW critical load UPS capacity
- 150 W/SF power density
- N+1 cooling redundancy
- Hot/cold aisle configuration
- 100% power SLA
- 1.8 PUE rating

### Compliance

- HITRUST CSF compliant site
- PCI DSS compliant site
- Annual, independent audits according to: EU-US Privacy Shield framework; SOC 1 Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR; SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

### 24/7 Security

- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 4-zone security access
- Monitored security cameras and intercom system
- Cage cameras available

### Connectivity

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- 100 Gbps network backbone, scalable to 400 Gbps
- 3 Tb total network capacity
- Layer 2 access to 80 on-net carriers
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection
- 100% network and bandwidth uptime



Flexential Solutions Portfolio



Connectivity



Cloud



#### **Disaster Recovery**



#### **Managed Services**





# Denver - Englewood Data Center

With a data center footprint approaching 250,000 square feet, the Denver - Englewood data center, located in the Denver metropolitan area, is one of the largest single-floor data halls in the world. It has module-redundant UPS power equipment and multiple redundant fiber-optic telecommunication networks. This means your mission-critical data is always available. As a Generation 4 data center, this facility is purpose-built to accommodate power densities of over 1,500 watts per square foot, with 24-foot ceilings, proprietary and highly efficient cooling units and a pressurized raised floor.

With a cloud node on-site and a network backbone of 100 gigabits per second, scalable to 400 Gbps, we are exceptionally equipped to support your IT transformation journey and deliver low latency and high capacity for your mission-critical applications.

Rely on us for Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

If you are in the healthcare industry or if you process credit card payments online, we are here to help secure, manage and maintain compliance. The Denver - Englewood data center is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS.

### Quick Facts \_

- 240,549-square-foot data center footprint
- 18 MW critical load UPS capacity; Distributed Redundant 4:3 UPS
- N+2 cooling redundancy
- 100% SLA on power, network and bandwidth
- 4-zone security access

- Cloud node on-site
- Migration and capacity
   planning
- Meeting room and dedicated
   work areas for customer use
- Office lease space available
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

### Power & Cooling

- Distributed Redundant 4:3 UPS
- 18 MW critical load UPS capacity
- 1500 W/SF power density
- N + 2 cooling redundancy
- Hot/cold aisle configuration
- 100% power SLA
- 1.3 PUE rating

### Compliance

- HITRUST CSF compliant site
- PCI DSS compliant site
- Annual, independent audits
   according to: EU-US Privacy Shield
   framework; SOC 1 Type II, SOC 2
   Type II, SOC 3; NIST 800-53; ITAR;
   SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

### 24/7 Security

- Physical environment, power
   delivery, generator and diesel fuel
   infrastructure monitoring
- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 4-zone security access
- Monitored security cameras and intercom system
- Cage cameras available

### Connectivity

- 100 Gbps network backbone, scalable to 400 Gbps
- 3 Tb total network capacity
- Layer 2 access to 80 on-net carriers
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection
- 100% network and bandwidth uptime

### Flexential Solutions Portfolio



Colocation



Connectivity



Cloud



#### **Disaster Recovery**



**Managed Services** 



# FLEX ANYWHERE<sup>™</sup>

# Driving the Connected World

"Working with a high-quality partner enhances the integrity of our offerings and enables us to better deliver affordable and fast connections to our customers, whether they are on the ground, in the air or at sea."

### Jim Elliot

VICE PRESIDENT, TECHNICAL OPERATIONS Viasat



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# FLEX ANYWHERE

FlexAnywhere is a reliable, easy-to-use and flexible infrastructure service offering from Flexential.

No matter your infrastructure need, our software-defined infrastructure delivers elastic access to services quickly and easily. This infrastructure enables you to transport rich media and mission-critical data seamlessly between infrastructure/ applications and customers/users.

Flexential provides a private, secure and fully managed network to connect to hyperscale cloud providers, back-office platforms, our colocation facilities, carrier hotels or to the edge of the internet. With FlexAnywhere, you can centralize all of your connectivity needs with one provider and on one bill.

FlexAnywhere isn't just a network solution. It's the comprehensive platform that offers continuous flexibility to enable you to take advantage of leading-edge IT infrastructure.



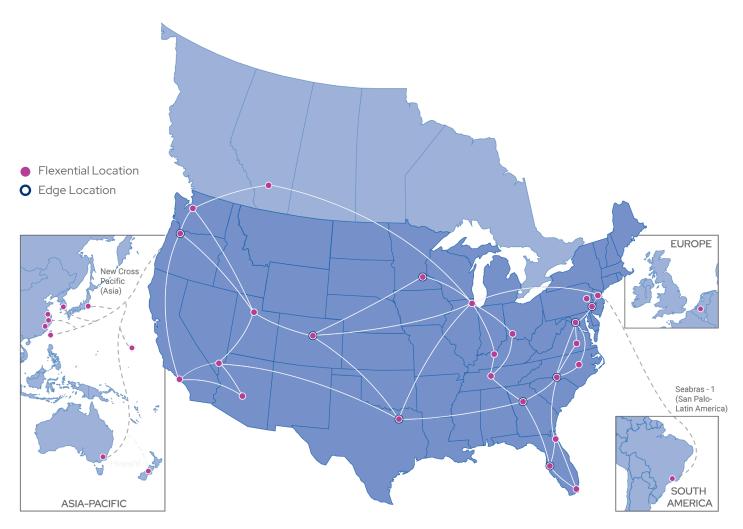
# CUTTING-EDGE TECHNOLOGY

### FlexAnywhere isn't just another data center solution. The features that set us apart include:

- Software-defined hybrid IT service exchanges that deliver virtual access to connectivity services, making it easy to scale and manage network capabilities
- Connectivity-rich data centers across the U.S. and into Canada that not only enable you to cache popular content and web-application data close to end users but also allow for single-hop connectivity from one data center to another
- Data center interconnect across a 100 Gbps network backbone – scalable to 400 Gbps – spanning 12,000 miles across the U.S. and into Canada
- Private, hybrid and compliant cloud, security and storage services delivered through cloud nodes located in key markets across the U.S. and Europe

- Access to public cloud providers through common on-ramps
- Managed IP bandwidth services, with proactive and automated DDoS protection
- Disaster recovery and managed backup services
- Object storage services for fast, flexible access to your data objects on demand
- Partnerships with more than 250 network, data center, managed service and cloud providers including service providers such as Megaport, IX Reach and PacketFabric and hyperscale providers like Amazon Web Services, Microsoft Azure, Oracle and Google Cloud
- Last-mile connectivity through SD-WAN, MPLS and VPN or private carriers

# FlexAnywhere ™ ACCESS POINTS



For an interactive map of our data centers, cloud regions, DRaaS regions, PoPs and cloud on ramps go to <u>flexential.com.</u>

### One Hop to Anywhere

The centerpiece of the Flexential network fabric is our high-speed, private, secure network backbone. Our backbone is built on top of lit fiber, over which we operate a Layer 2 virtual local area network. In simple terms, this means that once your data is on our network, it's only one hop away from its destination. Your data bypasses the internet and doesn't have to transit over multiple protocol stacks, be carried by multiple carriers' networks or compete with hordes of social media, content and malicious internet traffic. One-hop connectivity anywhere is fast, simple and secure.

### Position Workloads and Data Where They're Needed

The growth of enterprise network-based applications, the Internet of Things and Big Data is driving the next technological evolution. As the amount of data generated through these technologies increases exponentially, your connectivity and infrastructure needs will continue to change. FlexAnywhere provides the flexibility to dynamically adjust your IT infrastructure by delivering the tools to move data and compute to the edge, easily integrate new technologies and elastically adjust capacity. High-speed, predictable throughput means:

Faster application or payment processing Better streaming Faster web download speeds Faster IoT processing Faster data transfer across the entire network

Flexential is leading the way with rich, secure and broad connectivity to enable your success.

That's why you need FlexAnywhere.

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