

Achieve and Maintain Compliance



Regulatory Compliance

You can't outsource your compliance obligations, but you can count on Flexential to help you meet them. Don't go it alone. By leveraging Flexential's audited and audit-ready IT infrastructure infrastructure, you can ensure the security and availability of your applications and data and help meet your company's compliance requirements. Flexential compliance experts are also available to support your audits.

Navigate the Regulatory Labyrinth

Most companies must adhere to a variety of regulations and industry standards to do business in a global market. This can be time consuming and expensive. That's why it's good to have Flexential in your corner.

Leverage Flexential's audited and audit-ready data center facilities and cloud infrastructure to help ensure the security and availability of your applications and data, and to support your company's compliance requirements.

Data Center Commissioning

All of Flexential's data centers employ documented, systematic procedures that are the underpinnings of regulatory compliance for any information technology enterprise. That includes industry best practices, multilayered security controls, guaranteed uptime and disaster recovery solutions.

To provide additional assurance that its facilities meet the highest standards, an independent quality assurance

and engineering team individually commissions every Flexential data center.

The qualification process for mission-critical data centers applies key standards, including ANSI/TIA-942 and other standards established by the Uptime Institute, ASHRAE, NFPA and critical infrastructure manufacturers. All Flexential data centers are subject to full commissioning prior to opening.

Industry & Regulatory Compliance Expertise



Flexential Founded 1999

Flexential Compliance Offers:

- Among the industry's most comprehensive compliance programs
- On-staff compliance officer
- Annual audits by third-party assessors
- Support for customer audits

Compliance Program Includes:

- ISO 27001
- HITRUST and HIPAA
- PCI DSS
- EU-U.S Privacy Shield
- FISMA
- ITAR
- SOC 1
- SOC 2
- SOC 3
- NIST

Flexential data centers undergo regular, company-wide internal audits and are audit-ready for customers who need assistance in meeting the requirements of various certifications and regulatory demands.

Compliance in the Cloud

The use of cloud technologies has made meeting compliance and regulatory requirements more complicated for many businesses. This is due to confusion over whether the business owner or the cloud services provider is responsible for specific compliance requirements. Flexential's quality assurance and compliance experts and engineers are highly knowledgeable regarding compliance and security

respond to auditors by providing access to its audit reports or having an on-staff expert meet with the customer's auditor. Flexential can also help with management representation letters and regulatory questionnaires.

PCI DSS

Following a rigorous third-party audit to validate data center and cloud infrastructure compliance, Flexential earned PCI DSS certification as a Level 1 data center and cloud service provider.

HIPAA, HITECH and HITRUST

Flexential is certified as a Payment Card Industry Data Security Standard (PCI DSS) Level 1-compliant data center and cloud service provider. Flexential data

Additional Audits

- Scalable connectivity: Increase and decrease your bandwidth at any time to suit your business demands
- Multi-cloud ecosystem: Provision direct connectivity to multiple leading cloud and network providers on our ecosystem
- Multiple cloud regions: Connect to multiple cloud regions from a single interconnection point for cost-effective, multi-region redundancy
- Cloud-to-cloud connectivity: Establish seamless connectivity between regions and cloud service providers without the need to own and manage physical infrastructure
- Flexible terms: Contract terms that align with cloud consumption models
- Abbreviated provisioning: Provision connection in five business days or less, not weeks or months
- Powerful API integration: Manage connectivity autonomously and optimize workflow with Flexential's powerful API
- One service provider and thus one bill

"We are here to help you, no matter what the size of your company. We have the expertise based on years of experience in the market. Plus, every year Flexential undergoes rigorous audits by independent Quality Security Assessors (QSA)."

DAVID KIDD
SVP, GOVERNANCE, RISK AND COMPLIANCE

requirements for cloud services and can help customers understand them, and leverage Flexential services to help meet them.

Annual Audits

Every year, Flexential undergoes rigorous testing by independent auditors and assessors. Validation of Flexential's compliance with various regulatory requirements helps customers leverage the company's enterprise-class facilities and cloud infrastructure to ensure the security and availability of their applications and data, and help meet their own compliance requirements. Flexential can work with customers to

centers and cloud solutions also meet the stringent requirements for HITRUST certification to support Health Insurance Portability and Accountability Act HIPAA and the Health Information Technology for Economic and Clinical Health Act (HITECH) compliance. Flexential employs advanced security measures and provides 24/7 technical support using a team that is trained in security protocols as well as facilities and resource management. This ensures Flexential can provide maximum protection to safeguard the transmission of confidential electronic protected health information (EPHI) against cyber assaults and other threats.

Flexential cloud and data center customers have access to Flexential's HITRUST certification, and, by adding on Flexential's Managed Service product, a

team of highly certified experts who can help customers meet any HIPAA and HITECH requirements.

Flexential Solutions



Colocation



Connectivity



Cloud



Disaster Recovery



Managed Services



Professional Services

Additional Details

Audit Standard	Scope	Report
AICPA SSAE No. 18 and IAASB ISAE 3402 Standards	<ul style="list-style-type: none"> Data center operations and cloud services Provisioning Support Cloud services Network services and monitoring Infrastructure change management Logical security, physical security and environmental security 	SOC 1 Type 2
AICPA AT Section 101	Data center operations and cloud services Security and availability trust services principles	SOC 2 Type 2
AICPA AT Section 101	Data center operations and cloud services Security and availability trust services principles	SOC 3 Type 2
HITRUST	HIPAA / HITECH Security Rule NIST 800-66	HITRUST certification letter
Payment Card Industry Data Security Standard (PCI DSS)	Data center and cloud infrastructure services	PCI DSS Attestation of Compliance (AOC) and PCI Report on Compliance (ROC)
EU-U.S Privacy Shield	Privacy Shield Principles	
ISO 27001 ISO 27001:2013	Information security management system requirements suitable for organizations of any type, size or nature.	Flexential is certified under the U.S. Department of Commerce Privacy Shield Program ISO/IEC 27001 certificate

Audit reports are available upon request.

Learn more about how Flexential can help your company meet various regulatory and compliance requirements.

For a free consultation with a Flexential solutions engineer, contact us at 800-552-3539 or visit [Flexential.com](https://flexential.com).