



# Denver - Downtown Data Center

Our Denver - Downtown data center is equipped to provide superior support for your IT transformation journey. It offers 2N UPS redundancy and a 100% service level agreement on power.

If you are in the healthcare industry or if you process credit card payments online, we are here to help secure, manage and maintain compliance. The Denver - Downtown data center is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS.

The best feature of our data center is the people who are on-site 24/7 to protect, monitor and support your infrastructure. Our local engineers and service staff are proven experts in managing and optimizing infrastructure, and we treat your environment as if it was our own. Our IT infrastructure solutions have one thing in common: a deeply ingrained "customer-first" culture. It means no matter what we're providing - from colocation to cloud - we put the customer at the top of our org chart and empower all employees to provide the highest standards of service.

#### Quick Facts\_

- 35,325-square-foot data center footprint
- 529 kW critical load UPS capacity; 2N UPS redundancy
- 100% SLA on power, network and bandwidth
- 4-zone security access

Flexential Founded 1999

#### **Additional Features**

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- · Office lease space available
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

# **Facility specifications**

#### Power & Cooling

- 2N UPS redundancy
- 529 kW critical load UPS capacity
- Accommodate up to 5 KW per cabinet
- Hot/cold aisle configuration
- 100% power SLA
- 2.0 PUE rating

#### 24/7 Security

- Round-the-clock security and technical staff
- Dual-factor authentication access
- PIN verification system
- 4-zone security access
- Monitored security cameras and intercom system
- Cage cameras available

## Compliance

- HITRUST CSF compliant site
- PCI DDS compliant site
- Annual, independent audits for SOC 1 Tier Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR: SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

## Connectivity

- 3 Tb total network capacity
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection







#### ABOUT FLEXENTIAL

Flexential empowers the IT journey of the nation's most complex businesses by offering flexible and tailored hybrid IT solutions comprised of colocation, cloud, connectivity, data protection, managed, and professional services. The company builds on a platform of three million square feet of data center space in 20 highly connected markets, and on the FlexAnywhereTM 100GB private backbone to meet the most stringent challenges in security, compliance, and resiliency. See how Flexential goes beyond the four walls of the data center to empower IT through an interactive map found on <a href="https://www.flexential.com">www.flexential.com</a>.

