Dallas - Plano
Data Center

Our Generation 4 Dallas - Plano data center is purpose-built to accommodate power densities of over 1,500 watts per square foot, with 24-foot ceilings, proprietary and highly efficient cooling units and a pressurized raised floor. With a data center footprint of more than 260,000 square feet, we offer plenty of room to grow with you.

Our Dallas - Plano data center also offers premium connectivity, including an industry-leading 100 gigabit network backbone -- scalable to 400 Gbps, carrier hotel connectivity, Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

This site also is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS. We are among a select few in the industry that can make this claim and provide a certified, protected environment to support your compliance requirements and security needs.

**Quick Facts**

- 261,425-square-foot data center footprint
- 18 MW critical load UPS capacity; Distributed Redundant 4:3 UPS
- N+1 cooling redundancy
- 100% SLA on power
- 100 Gbps network backbone, scalable to 400 Gbps
- 6-zone security access

**Additional Features**

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- Office lease space available
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available
Facility specifications

Power & Cooling
• Distributed Redundant 4:3 UPS
• 18 MW critical load UPS capacity
• 1500 W/SF power density
• N + 1 cooling redundancy
• Hot/cold aisle configuration
• 100% power SLA
• 1.3 PUE rating

24/7 Security
• Physical environment, power delivery, generator and diesel fuel infrastructure monitoring
• Round-the-clock security and technical staff
• Dual-factor authentication access
• Biometric scanners
• 6-zone security access
• Monitored security cameras and intercom system
• Cage security cameras available

Compliance
• HITRUST CSF compliant site
• PCI DSS compliant site
• Annual, independent audits according to: EU-US Privacy Shield framework; SSAE 16; SOC 1 Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR; SSAE 18
• HITRUST and PCI certification services available
• Regulatory and standards compliance assessment, analysis, consulting and planning services available

Connectivity
• Carrier hotel connectivity
• 100 Gbps network backbone, scalable to 400 Gbps
• 3 Tb total network capacity
• Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
• Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
• Proactive Layer 3 and Layer 4 DDoS protection
• 100% network and bandwidth uptime commitment

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