

# Managed operating systems

Modern database technologies have become a critical business intelligence and competitive tool for companies of all sizes and across industries. However, managing and troubleshooting these databases can strain your IT staff and pull them off core business initiatives. According to the 2017 Markets and Markets report, employing managed services for tasks such as database maintenance can cut IT costs as much as 40% while doubling operational efficiency.

With Flexential managed operating system solutions, we work with you to design, install and implement your strategic server infrastructure and determine how to meet your business goals quickly and cost-effectively.

Our certified engineers provide one-stop maintenance services, including software versioning and security patches. We also can help identify performance-enhancing opportunities within your base operating system using hybrid IT, cloud or colocation services. Additionally, our managed OS solutions deliver the highest security defense and round-the-clock troubleshooting and support.

**“Flexential is truly an extension of my team. For instance, the Flexential engineers performed an advanced SQL analysis to evaluate the historic performance of a key database under high load scenarios. Flexential was able to identify several key configuration changes that reduced wait times significantly, an infrastructure improvement that clients can really feel. Clearly, this expert-level perspective is a huge value.”**

Mitchell Johnson  
CTO  
eVestment

To learn more about Flexential services, contact us at  
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## Features

- Improved infrastructure through customized OS
- State-of-the-art security and automatic upgrades
- Managed hybrid IT strategy deployment
- 24/7 performance and security monitoring and support
- Best practices for OS optimization

## Benefits

- Free your team from time-consuming database maintenance tasks that draw them away from revenue-generating activities
- Enhance reporting to make more accurate business decisions
- Unify billing and reduce infrastructure costs
- Increase agility with faster application delivery



### **Cost-effective maintenance and expertise**

Our managed OS solutions give you peace of mind that your system is up-to-date and running. Flexential supports databases such as Microsoft SQL Server on Windows and MySQL on Linux operating systems to ensure optimal performance. We monitor key performance indicators to continually improve core services configuration and troubleshoot any issues before they cause downtime for your end users.

### **Optimized IT infrastructure with improved OS**

Flexential works with you to implement best practices for OS optimization and simplify the people, processes and technologies that keep business moving. We help you deploy hybrid IT solutions and optimize your software and application functionality to meet the evolving needs of your mission-critical IT infrastructure. In return, your business will gain transparency before and after implementation with regular reporting that uncovers threats as well as any opportunities to strengthen your environment.

### **Customized contract and SLA**

Service-level agreements document service expectations, define uptime metrics and establish trust between Flexential and your business. We tailor our contracts to fit your unique business needs and take on such administrative tasks as maintenance, management, troubleshooting and configuration optimization so you don't have to. Our technical experts are ready to respond as needed, allowing you to focus on strategic initiatives to move your business forward.

Flexential helps organizations optimize IT transformation while simultaneously balancing cost, scalability, compliance and security. With a focus on building trusted relationships, providing valuable support and delivering tailored solutions and reliable performance, Flexential delivers colocation, connectivity, cloud, managed solutions and professional services to 4,200 customers across the U.S. and Canada.

