

Managed database

Smart, efficient database technologies are critical business intelligence and competitive tools for companies of all sizes and industries. Managing and troubleshooting these technologies can stretch IT resources thin and shift their focus away from more strategic business initiatives. More flexible database services, however, can help organizations reduce the risk of unexpected database failures and ensure business continuity.

While the amount of data saturating these databases is expected to grow tenfold by 2025, the number of database administrators isn't expected to keep pace, as almost half of all database professionals intend to leave the field by that time.

At Flexential, we offer a comprehensive portfolio of fully managed database administration services that put our clients' mission-critical infrastructure in the hands of our expert engineers and take the burden off your valuable IT resources, who can refocus on creating new products and services, growing the business.

Flexential's network of enterprise-class data centers provides a secure home for our clients' databases, and they are supported by automated monitoring and reporting, as well as system patches and updates, so you can rest assured your database will continuously support your business needs.

"From a server standpoint, Flexential does everything: monitoring service, patching and intrusion detection and response. Flexential literally serves as my staff for infrastructure. Without them, I'd have to hire more full-time IT personnel."

Bert Hardy
CIO
Fusion

To learn more about Flexential services, contact us at
888.552.FLEX or sales@flexential.com



Features

- Initial database installation
- Continuous patching and updates based on manufacturer recommendations
- Database password setup with auto start on reboot
- Metrics reporting services
- Monitoring with 24/7 notification and ticket generation
- Backup and restoration

Benefits

- Receive expert service delivered by in-house Flexential staff
- Gain vendor support management
- Enjoy state-of-the-art cyberthreat monitoring
- Ensure on-going database management
- Rely on proactive quarterly feedback and recommendations



A fleet of certified specialists

Flexential's team of network administrators, systems administrators, network architects and support staff work together with our talented database administrators. Experts in Microsoft SQL Server, Oracle, MySQL and other database management systems, including big data and Hadoop technologies, our teams proactively support your database environment, ensuring it performs at the highest level.

Flexible installation services

Flexential provides services for the installation and on-going management of many popular databases, including Microsoft SQL and Oracle for Windows environments, and MySQL and Oracle for Linux shops. We offer three service levels for database installation and a single service level for database administration. Managed database services are available on top of VPC, DPC, CCC (both private and public) and dedicated physical servers.

Extra-mile support

While many vendors assist with the initial setup and basic database configuration, Flexential understands just how resource-intensive it is for organizations to effectively manage and monitor database technologies. That's why we offer on-going service and support and will set up and manage complex configurations, including HA clustering and local and off-site replication.

Flexential helps organizations optimize IT transformation while simultaneously balancing cost, scalability, compliance and security. With a focus on building trusted relationships, providing valuable support and delivering tailored solutions and reliable performance, Flexential delivers colocation, connectivity, cloud, managed solutions and professional services to 4,200 customers across the U.S. and Canada.

