



Dallas - Plano data center

Plano, Texas

Our Generation 4 Dallas - Plano data center is purpose-built to accommodate power densities of over 1,500 watts per square foot, with 24-foot ceilings, proprietary and highly efficient cooling units and a pressurized raised floor. With a data center footprint of more than 260,000 square feet, we offer plenty of room to grow with you.

Our Dallas - Plano data center also offers premium connectivity, including an industry-leading 100 gigabit network backbone -- scalable to 400 Gbps, carrier hotel connectivity, Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

This site also is certified for compliance with several industry and regulatory standards, including the HITRUST CSF and PCI DSS. We are among a select few in the industry that can make this claim and provide a certified, protected environment to support your compliance requirements and security needs.



Quick facts

- 261,425-square-foot data center footprint
- 18 MW critical load UPS capacity; 2(N+1) UPS redundancy
- N+1 cooling redundancy
- 100% SLA on power, network and bandwidth
- 100 Gbps network backbone, scalable to 400 Gbps
- 6-zone security access



Facility specifications

Power & cooling

- 2(N+1) UPS redundancy
- 18 MW critical load UPS capacity
- 1,500 W/SF power density
- N+1 cooling redundancy
- Hot/cold aisle configuration
- 100% power SLA
- 1.3 PUE rating

24/7 security

- Physical environment, power delivery, generator and diesel fuel infrastructure monitoring
- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 6-zone security access
- Monitored security cameras and intercom system
- Cage security cameras available

Additional features

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- Office lease space available
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available



Connectivity

- Carrier hotel connectivity
- 100 Gbps network backbone, scalable to 400 Gbps
- 3 Tb total network capacity
- Layer 2 access to 80 on-net carriers
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection
- 100% network and bandwidth uptime commitment

Compliance

- HITRUST CSF compliant site
- PCI DSS compliant site
- Annual, independent audits according to: EU-US Privacy Shield framework; SSAE 16; SOC 1 Type II, SOC 2 Type II, SOC 3; NIST 800-53; ITAR; SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available



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