



Schellman & Company, LLC
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Peak 10, Inc.
8809 Lenox Pointe Drive
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December 7, 2017

RE: COMPLETION OF SOC 1 EXAMINATION

To whom it may concern:

I would like to confirm that Schellman & Company, LLC. has completed a Type 2 Service Organization Controls 1 (SOC 1) examination prepared in accordance with both SSAE 18 and ISAE 3402 standards established by the American Institute of Certified Public Accountants (AICPA) and International Auditing and Assurance Standards Board (IAASB), respectively. The scope of the examination included controls related to Peak 10's Data Center Operations and Cloud Services that were in place during the period of November 1, 2016, through October 31, 2017. The specific control objectives specified by Peak 10 for the purposes of the examination are described in Attachment A.

Sincerely,

A handwritten signature in cursive script that reads "Christopher L. Schellman".

Christopher L. Schellman, CPA, CISSP, CISA, CIA
President

Attachments

Attachment A – Control Objectives Listing

ATTACHMENT A – CONTROL OBJECTIVES LISTING

CONTROL AREA	CONTROL OBJECTIVES DEFINED BY THE SERVICE ORGANIZATION
Physical Security	Control activities provide reasonable assurance that business premises and critical infrastructure are protected from unauthorized access, damage and interference.
Environmental Security	Control activities provide reasonable assurance that critical information technology infrastructure is protected from certain environmental threats.
Cloud, Network Services and Monitoring	Control activities provide reasonable assurance that network infrastructure is monitored and problems are identified, investigated, and resolved in a timely manner.
Logical Security	Control activities provide reasonable assurance that logical access to networks, programs, and data is limited to authorized personnel.
Infrastructure Change Management	Control activities provide reasonable assurance that changes to critical infrastructure are authorized, approved, and documented before being implemented in the production environment.
Provisioning	Control Objective: Control activities provide reasonable assurance that new customer environments are provisioned according to standardized methodologies and to mutually agreed upon criteria and contractual obligations.
Support	Control activities provide reasonable assurance that customer communication is complete and accurate and that issues are escalated according to pre-defined procedure.