



# Security services

Ensure systems remain highly available, secure and compliant with Flexential's experienced managed services team

IT security breaches are not only extremely damaging to corporations' brand value and reputation but can carry severe financial and legal consequences. Keeping pace with evolving threats, new standards for compliance, and personal data security and integrity laws is a full-time job in itself. At a time that many companies are facing skills shortages and staff productivity challenges, sourcing security experts (and ensuring continuing education for them) can be a critical exposure.

Flexential provides an array of data and network security services to ensure that one of their security experts is on the job 24/7. This means round-the-clock expertise in the most up-to-date best practices, current threats and vectors, and state of the art detection, isolation, and recovery technologies. From disaster recovery-as-a-service (DRaaS) practices to ensure system availability and data integrity, to monitoring and threat detection services including managed firewall and automated DDoS protection, Flexential has the tools, services and expertise to deliver on customers' trust. Flexential infrastructure meets or exceeds compliance standards for several regulatory standards and governing bodies such as:

- Payment card industry—data security standard (PCI-DSS)
- Health insurance portability and accountability act (HIPAA)
- Federal information security management act (FISMA)
- The national institute of standards and technology (NIST)

Flexential security professionals can address concerns with security and compliance, not only for systems in their current state, but in an ongoing fashion. Upfront assessments combined with ongoing audits, simulated event tests, and regular reviews of security and disaster recovery plans ensure that as systems, infrastructure and business needs evolve, the security policies and practices that protect them keep pace—without major hiring or training investments.

## Benefits

- Leverage workload and platform-specific expertise from certified IT professionals
- Free up time for in-house IT staff to focus on innovation and strategic programs
- Optimize performance to power mission-critical applications
- Ensure consistent regulatory compliance and adherence to current security standards



## Features

- Infrastructure design guidance
- Patching operating systems and applications
- Active Directory-as-a-Service
- Updating firmware, software, system BIOS
- Storage management including backup, recovery and archiving
- Cloud management
- Colocation management
- Refreshing infrastructure hardware to take advantage of new technologies
- Optimizing system performance
- Scaling up or down based on seasonality and growth